



## KESTREL CONCEPTS CUSTOM DESIGNER FURNITURE

Unit 15, 14 Technology Drive, Arundel. 4214.

0415 934 625

www.kestrelconcepts.com.au [info@kestrelconcepts.com.au](mailto:info@kestrelconcepts.com.au)

ABN: 46 800 910 476

## SALES AGREEMENT

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Mobile Ph: \_\_\_\_\_

Home Ph: \_\_\_\_\_

Email: \_\_\_\_\_

The Customer agrees to the following process of ordering and purchasing a piece from Kestrel Concepts Custom Designer Furniture:

- The piece will be made as per the attached quotation specifications and price. If any of the materials are unavailable when Kestrel Concepts is ordering, Kestrel Concepts shall contact the customer to discuss options of using similar materials that suit the customer, or waiting for materials to become available. The customer acknowledges that at times, particularly with timber, materials can be hard to source or may incur a waiting period. If new selected materials are more expensive than the quoted materials, the customer agrees to pay the additional cost. If the new selected materials cost less than the quoted materials, the difference will be deducted from the quoted price. Kestrel Concepts will at the time of quoting, to the best of its ability, advise the customer of the general availability of the selected materials.
- The customer acknowledges that all timber species can vary considerably in colour, grain, texture and uniformity. The timber selected can be expected to vary to some extent from samples or pictures shown prior to manufacture. Similar can also be expected of coloured glass and some other construction materials.
- Upon signing this agreement, the customer shall pay a non-refundable deposit of \$200.00 to secure the agreement and to confirm placement in the manufacturing queue.
- Kestrel Concepts will advise the customer of an estimated date of completion from once the order is confirmed. This estimated date will be as accurate as possible, but the customer acknowledges that the production process can be difficult to time with certainty, and there may be some extension of time required if production of the customer's item, or of those in the queue prior, experience unforeseen delays. Kestrel Concepts shall remain in regular contact with the customer during the construction process and advise of any delays as early as possible.
- Just prior to construction commencing, the customer shall pay 50% of the price less the \$200.00 deposit.
- Just prior to construction completion, the customer shall pay the balance of the price. The piece shall remain the property of Kestrel Concepts until it has been paid for in full, and shall not leave Kestrel Concept premises until final payment has been made.
- Collection and transport of the finished piece, and the cost thereof, is the responsibility of the customer. If Kestrel Concepts is required to do some installation on site, the cost of this installation will have been included in the original price, but the cost of transportation of the items to site is not covered. The customer may wish to consider transit insurance for this stage.

Signature: \_\_\_\_\_